

yunó-
energy



Cancellation
Form

Cancellation Form

How can we convince you to stay?

We never want to lose a valued member of our Yuno Energy community.

Especially if there's still a way we can convince you to stay...

So, before you cancel, we hope you'll call our Loyalty Team on **1800 777 666**.

Our agent will be all ears and let you explain:

- How we can do better
- Why you're thinking of leaving
- What might make you reconsider
- But first: don't forget these...

5 Yuno bits you know you'll miss...

1. Certainty

With **Advance Payment**, you get your bill out of the way and enjoy peace of mind for the rest of the month.

2. Personalised

Our **Prediction** is based on your previous usage and takes the mystery out of your bill down to the last kilowatt-hour and cent.

3. Savings

We reward you for beating our Prediction by deducting the **extra credit** from your next Advance Payment.

4. Easy

The all-in-one **Yuno Energy App** makes it easy to manage your account and track and achieve your saving goals.

5. Human

Our **Support Team** (of actual humans) is available seven days a week by phone, on our website or via your app.

Finally, if you decide to leave our service, thank you for choosing Yuno Energy as your electricity provider. Please complete the cancellation form and post it to the below address.

Cancellations Manager, Yuno Energy, Paramount Court, Corrig Road, Sandyford, Dublin 18.

Cancellation Form

Your Details	
Name	
Adress	
Date of Birth	/ /
Contact Number	
Mobile Number	
Email Address	
When did you sign up origily?	
Product	<input type="radio"/> Electricity
How did you sign up originally?	<input type="radio"/> Online <input type="radio"/> Phone <input type="radio"/> At your door <input type="radio"/> Other

Cancellation Reason	
Current Date	/ /

I/We understand that I/We have a right to cancel my/our contract with YUNO energy within 14 days of commencement of my/our contract.
Cancellations taking place after the cooling off period may incur cancellation fees.

Your Signature

Simply post this from once completed to:
Cancellations Manager, Yuno Energy, Paramount Court, Corrig Road, Sandyford, Dublin 18

Alternatively, you can Freephone our team today on 1800 777 666.



Get in touch

If you have any queries regarding our Cancellation Form, please get in touch:

T: 1800 661 133

E: coolingoff@yunoenergy.ie

Yuno Limited t/a Yuno Energy, Code of Practice, Paramount Court,
Corrig Road, Sandyford, Dublin 18, D18R9C7

Registered Office: Yuno Limited, Paramount Court, Corrig Road,
Sandyford, Dublin 18, D18R9C7.

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